

# Organizational Trauma Culture

October 17, 2018

# How Do We Do This...

- Eight (8) specific discussion areas for “culture”
- No “best” response
- Learn from each other / shared experiences
- Moderated group discussion

# Organizational Culture Defined

The *behavior of humans* within an organization and the meaning that people attach to those behaviors

# Culture of Trauma

Accreditation is not given  
to an emergency department  
it is given to an entire hospital...

**Clearly define the mission  
and  
the culture sought**

# Communicate the expectations

**Lead by example**

# Relentless follow-up



**Share the good & the *challenges***

**Involve the “individual”**

# Accountability

# Patience & Persistence

Questions?

Thank You!

[www.ptsf.org](http://www.ptsf.org)

717-697-5512