TO: Trauma Program Managers/Coordinators—Accredited Trauma Centers & Pursuing Hospitals

FROM: Juliet Altenburg, Executive Director
Pennsylvania Trauma Systems Foundation

CC: Kathleen Yetter, Director of Programs & Product Development—DI Registry,
Digital Innovations, Inc.

DATE: January 10, 2018

SUBJECT: Communications related to Digital Innovation, Inc. software

Greetings and best wishes to all of you as we start a new year!

Staff at the Pennsylvania Trauma Systems Foundation (PTSF) have been collaborating with our software vendor, Digital Innovation, Inc. (DI) installations take place in your hospitals for both Collector™ and PAv5 Outcomes software. PTSF staff fully expect that as you begin to use the new Outcomes software, questions will arise regarding its functionality and product features.

Both PTSF and DI are fully committed to supporting you in whatever way possible; as questions/issues arise, please contact us directly in the following manner:
- Contact customer support at DI for technical/functionality support
- Contact Terry Snavely, Manager of Performance Improvement for product features you would like added or changed to the v5 Outcomes product (tsnavely@ptsf.org)

Through this direct communication, both DI and PTSF will record concerns and technical questions to support future education and product development. All suggestions regarding product development will be brought to the PIPS Committee and assigned workgroups for vetting and prioritization. Product changes often come with a cost to PTSF and require extensive planning and development on the part of DI.

As far as the "Browse" feature of PAv5 Outcomes, PTSF staff were alerted that several trauma centers would appreciate having this feature in the new v5 Outcomes product. The decision not to include it initially was based on a decision made by the POPIMS Standardization Committee as it discussed which features needed prioritization. DI has informed us that they can include this in the 2019 update, but no sooner than that since it requires considerable time to construct.

PAv5 Ongoing Education

Finally, an educational webinar calendar on PAv5 Outcomes was developed by DI, as follows:
- January 24, 2018, 10 a.m. until Noon (EST)
  - To register go to this link: https://attendee.gotowebinar.com/register/4353589245827774977

Our Vision—optimal outcomes for every injured patient

pennsylvania
TRAUMA SYSTEMS foundation

Celebrating the PAST.
Advancing the FUTURE.

January 10, 2018

TECHNOLOGY UPDATE
Excellence, Innovation, Integrity & Teamwork

Additional date(s) for webinars include the following:
- February 14, 2018
- March 14, 2018
- April 18, 2018
- May 16, 2018
- June 13, 2018
- July 18, 2018

All registration links to future webinars will be sent to Trauma Program Managers via email for dissemination to appropriate staff members.

Thank you for your attention and please know that the staff members at both PTSF and DI are committed to supporting you in any way that we can.